

Scorr

Complete User Guide

Download & install · Register your organization · Sign up

Admin, HR, Manager & Employee dashboards

Auto check-in (Wi-Fi then GPS) · KPIs · Daily reports · Rewards

Live platform: <https://scorr.walfia.ai>

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1. What is Scorr?

Scorr (<https://scorr.walfia.ai>) is your company workspace for performance KPIs, automatic attendance, leave, daily work reports, and weightage-based rewards. One account works on the website, Windows desktop, Linux desktop, Android app, and iPhone (Home Screen or native shell when published).

Each registered company is private. Staff in one organization cannot see another company's people, tasks, attendance, or reports.

What you can do

- Register your organization and invite Admin, HR, Managers, and Employees.
- Assign KPI tasks with weightage (0–100% per person) and review completions.
- Automatic check-in on Android, iOS, Windows, and Linux installed apps: window is 1 hour before shift start until shift end (not after end). Policy `wifi_then_radius` — any saved office Wi-Fi (SSID or BSSID) checks you in without GPS; otherwise GPS inside your assigned office radius is required. Public/unsaved Wi-Fi never counts.
- Submit daily work reports (employees, managers, and HR report to admin).
- Redeem company gifts with monthly weightage (Current / Used / Banked).
- Track field teams live and export monthly/quarterly reports.

Timezone for shifts and month-end weightage: Asia/Karachi. Branding can be customized by Admin under Settings.

2. How to download the app (all platforms)

Open the website on your phone or computer: <https://scorr.walfia.ai>. Scroll to the Apps / download section, or jump to <https://scorr.walfia.ai/#download-app>. Use the button that matches your device.

Desktop and large installers are hosted on GitHub Releases (not as large binaries on Vercel). The website links you to the correct release assets.

2.1 Windows desktop

- On the homepage, click Download for Windows (or open the Windows card under #download-app).
- You get Scorr-Setup.exe — the permanent Windows installer (Start Menu + Desktop shortcuts).
- Current release (1.3.44+): <https://github.com/usmanHassanzai/HR/releases/tag/desktop-v1.3.44> — or use /latest from the same releases list.
- Window title shows Scorr Desktop x.y.z. Use this real Electron binary for automatic attendance — not Chrome “Install app” / PWA.

2.2 Linux desktop

- Download Scorr.deb and/or Scorr.ApplImage from the same GitHub Release (or site Linux card).
- Prefer ApplImage if you want silent background auto-update via electron-updater.
- After install, Scorr appears in your applications menu (or you run the ApplImage).

2.3 Android

- Tap Download Android App — downloads scorr.apk from the site (<https://scorr.walfia.ai/downloads/scorr.apk>).
- App ID: ai.walfia.scorr · Version is shown on the download card / version.json.
- In-app updates when versionCode advances — background download, then the system Install sheet (cannot be fully silent on Android).

2.4 iPhone / iPad

- Primary path today: Safari! Add to Home Screen using <https://scorr.walfia.ai>.
- When the App Store listing is live, the site will show Get it on the App Store.
- Automatic check-in needs the installed Scorr app shell (Capacitor), not a normal Safari tab alone.

2.5 This PDF guide & security overview

- User guide: <https://scorr.walfia.ai/downloads/Scorr-Client-Feature-Guide.pdf>
- Security overview for organizations: <https://scorr.walfia.ai/downloads/Scorr-Security-Overview.pdf>
- Or regenerate locally: `npm run docs:client-guide · npm run docs:security-guide`

Inside the already-installed Android, iOS, Windows, or Linux app, store/download buttons are hidden — you already have Scorr installed.

3. How to install (Windows, Linux, Android & iPhone)

3.1 Install on Windows (permanent)

Use Scorr-Setup.exe from the official GitHub Release linked on scorr.walfia.ai. The Setup wizard installs Scorr so you can open it from the Start Menu and Desktop.

Step 1: Open <https://scorr.walfia.ai/#download-windows> and click Download for Windows.

Step 2: Open the downloaded file Scorr-Setup.exe.

Step 3: If Windows SmartScreen says “Windows protected your PC”, click More info (the file came from scorr.walfia.ai / the official GitHub Release).

Step 4: Follow Next! choose install folder if asked! Install.

Step 5: Finish the wizard; open Scorr from the Start Menu or Desktop shortcut. Confirm the window title is Scorr Desktop x.y.z.

Step 6: Sign in with your company email and password. For automatic attendance, enable it in-app and allow Location / tray / Start at login when prompted.

- To uninstall later: Windows Settings! Apps! Scorr! Uninstall.
- Updating: NSIS builds use electron-updater (see Section 18). You can also run a newer Scorr-Setup.exe over the existing install.

3.2 Install on Linux

Step 1: Open <https://scorr.walfia.ai/#download-linux> and choose Scorr.ApplImage (preferred for silent updates) or Scorr.deb.

Step 2: For .deb: `cd ~/Downloads` then `sudo apt install ./Scorr.deb`

Step 3: For ApplImage: `chmod +x Scorr.ApplImage` and run it (or integrate with your desktop).

Step 4: Open Scorr! confirm title Scorr Desktop x.y.z! Sign in.

Step 5: Enable automatic check-in in the installed app if your role uses office attendance.

- If apt reports dependency issues: `sudo apt --fix-broken install` then retry the .deb install.
- .deb updates usually need a new download; prefer ApplImage for background auto-update.

3.3 Install on Android

Step 1: Tap Download Android App on <https://scorr.walfia.ai/#download-app>.

Step 2: Open your phone's Downloads folder (or the notification) and tap scorr.apk.

Step 3: If Android asks “Install unknown apps?” or “Allow from this source?”, allow it for your browser or Files app.

Step 4: Tap Install! Open.

Step 5: Sign in with your company email and password.

Step 6: When prompted, allow Location Always, notifications, and set battery to Unrestricted so automatic attendance stays reliable.

- If install is blocked: Settings! Apps! Special access! Install unknown app
- Release-signed APKs update in-app when versionCode advances. If you still have an old debug APK, uninstall once, then install the current release from scorr.walfia.ai.

3.4 Install on iPhone / iPad (Safari)

Use Safari only — Chrome or other browsers cannot Add to Home Screen the same way.

Step 1: Open <https://scorr.walfia.ai/?app=1> in Safari.

Step 2: Tap the Share button (square with an arrow pointing up).

Step 3: Scroll the share sheet and tap Add to Home Screen.

Step 4: Confirm the name Scorr!' tap Add.

Step 5: Open the new Scorr icon on your Home Screen!' Sign In.

Step 6: For automatic check-in on native builds, complete Enable automatic check-in and allow Location Always.

3.5 Website (browser only)

- You can use Scorr fully in the browser at <https://scorr.walfia.ai> without installing.
- Sign In with the same email and password as the desktop and mobile apps.
- Automatic check-in cannot enroll in a normal browser — use the installed Android, iOS, Windows, or Linux app.

3.6 After install — first open

- You see Sign In / Register Company only (no marketing homepage chrome).
- Sign in!' accept the monitoring / location policy if shown.
- Enroll authenticator MFA and save backup codes (Section 5).
- Your role (Admin, HR, Manager, or Employee) opens the matching dashboard.

4. How to register an organization

Company registration creates your private Scorr tenant. The first person who registers becomes the company Administrator. A 3-day free trial starts when Walfia approves the company — not when you submit the form. No credit card is required.

4.1 Register Company

Step 1: Open <https://scorr.walfia.ai> and choose Register Company — Free for 3 D (Register Company tab).

Step 2: Account step: Company name, your full name, admin email, phone, password (minimum 6 characters), confirm password !' Continue.

Step 3: Company step: Optional industry and headcount band !' Create account.

Step 4: Enter the 6-digit email verification code !' Verify and continue. Use Rese

Step 5: You will see Awaiting admin approval. You cannot open the dashboard until approved.

4.2 What happens next

- Walfia (info@walfia.ai) is notified.
- Platform owner opens /platform !' Pending !' Approve (or Reject).
- On Approve, a 3-day Professional-level trial starts.
- You become the first Administrator and company owner.

4.3 After approval — first login

Step 1: Sign in with the same email and password.

Step 2: Accept the policy checkbox if prompted.

Step 3: Enroll MFA and download your backup codes.

Step 4: You land in the Admin console — add departments, people, offices, shifts, and tasks.

If status is Rejected, registration was not approved. If Trial ended or Account paused, contact info@walfia.ai.

5. How to sign in & set up security (MFA)

5.1 Sign In

- Website or app !' Sign In.
- Enter Email Address and Password. Accept the policy checkbox when shown.
- Forgot password? Enter your registered email !' Send password. Scorr email (rate-limited; wait about 15 minutes if blocked).

5.2 Authenticator MFA (required)

After password, Scorr opens Authenticator required. Use Google Authenticator or Microsoft Authenticator. MFA is required for production Admin, HR, Manager, and Employee accounts.

Step 1: Scan the QR code (or type the Manual key).

Step 2: Enter your account password and the 6-digit authenticator code !' Verify a

Step 3: Save 10 one-time backup codes (XXXX-XXXX). Download or copy them and store offline.

Step 4: Optional: tick Trust this device (default duration 7 days). Company Admin can set staff vs admin/HR trust to Always ask, or up to 30 days under Settings !' Security.

Step 5: Later logins on a new/untrusted device: password + authenticator code, or one unused backup code.

5.3 Trusted devices

- Default trust length is 7 days. Admin can configure separately for employees/managers and for admins/HR: Always ask, 1, 7, 14, or 30 days.
- Settings !' Account security !' Trusted devices: Forget one device or Forget a
- Logout menu: Sign out, or Sign out & forget this device (clears trust on shared computers).
- Trust is cleared automatically after password change/reset, admin Reset authenticator, MFA re-enrollment, or account removal.

5.4 Sessions

- Sessions last 1 hour absolute from sign-in on web, Android, iPhone, and desktop — then you sign in again.

5.5 Lost phone / authenticator

- On the MFA screen: Send verification code to your login email !' Verify !' re-
- Or ask your Admin !' People !' Reset authenticator.
- Settings !' Account security: regenerate backup codes, set a recovery email.

Demo sandbox accounts skip MFA. Real Admin, HR, Manager, and Employee accounts must enroll. Platform owners always enter a code (no trust).

6. Roles at a glance

Each person has one role. The role chooses the dashboard. Header badges show: Admin · HR · Manager · Employee.

Role	Main purpose
Admin	Full company setup: people, departments, assign tasks, rewards, attendance, office locations + multi Wi-Fi, live tracking, analytics, export, branding. Reviews manager/HR leave and daily reports.
HR	HR console: My day attendance, organization attendance/shifts, daily report to admin, review staff reports, rewards, people ops. Must report to a company admin.
Manager	Team KPIs, assign tasks, leave approvals, My day attendance, team attendance, rewards approvals, own daily report.
Employee	Own KPIs, auto/manual attendance, leave requests, daily report, redeem gifts.

Rules when adding people

- Employees and managers need a department.
- HR must report to a company admin (Reports to is required).
- Work location: Office (GPS/Wi-Fi) · Remote (supervisor marks) · Hybrid.
- People only see their own company — never other tenants.

7. Admin dashboard — how to use it

Eye brow: Admin console. After sign-in you see the sidebar menu. Use it to run the whole organization.

7.1 Sidebar menus

People

Add teammates. Set role, department, job title, Reports to, work location. Email login details, reset password or authenticator, open a person's hub (KPIs, attendance, rewards, reports).

Assign Task

Create KPI templates and assign tasks with weightage and dates. Review completions: Approve & award or Send back.

Daily Reports

See every manager and employee daily report by date and department. Filter All roles / Managers / Employees / HR. Stats show submitted vs missing.

Rewards

KPI awards, History, People, Redemptions, Catalog. Approve, Delivered, or Reject gift requests.

KPI & Rewards

Company weightage board: Earned, Current, Used, Banked per person.

Analytics

Individual performance trends and attainment.

Attendance

Leave approvals, Remote/hybrid marking, Shifts, History (by department). HR appears under Human Resources.

Office & Attendance

Create geofence zones, multiple office Wi-Fi networks per location (SSID/BSSID), assign people, automatic attendance devices & reminders.

Live Tracking

Today's field board: At site / Away / Offline.

Departments

Org structure (Sales, Marketing, ...).

Export

Monthly or quarterly Excel / PDF / CSV.

Settings

Branding (name, logo, colors) + MFA trust policy + Account security + Delete my account.

7.2 First-week checklist

Step 1: Settings — company name, logo, colors; set MFA trust days for staff vs admin/HR if needed.

Step 2: Departments — create departments.

Step 3: People — add Managers, Employees, and HR. Set Reports to and Work location.

Step 4: Office & Attendance — create zones, add all office Wi-Fi networks, assign staff.

Step 5: Attendance !' Shifts — create shifts and assign people.

Step 6: Assign Task — create templates, assign first KPIs.

Step 7: Ask everyone to install the real app (not PWA-only for auto attendance), enroll MFA, and Enable automatic check-in.

7.3 What only Admin does

- Approve manager and HR leave requests.
- Receive notifications when HR or managers submit daily reports.
- Approve new company branding and full org settings (including MFA trust policy).

8. HR dashboard — how to use it

Eyebrow: HR console / HR workspace. HR has company-wide tools and also reports personally to a company admin — like a staff member with attendance and a daily report.

8.1 Sidebar (same family as Admin)

- People, Assign Task, Daily Reports, Rewards, KPI & Rewards, Analytics, Attendance, Office & Attendance, Live Tracking, Departments, Export, Settings.
- Focus areas for HR day-to-day: Attendance, Daily Reports, People, Rewards, Shifts.

8.2 Attendance (HR)

My day

Your own shift card, Enable automatic check-in on the installed app, manual Clock in/out, leave request to admin, and your leave history.

Leave

Review pending leave from employees (admin still approves manager/HR leave).

Remote

Mark remote/hybrid staff Present or Absent.

History

Browse by department. HR staff appear under Human Resources (not “Unassigned”).

Shifts

Create/edit/assign company shifts; assigned people get emails.

8.3 Daily Reports (HR)

My report

Write and submit your daily work log. Only company admins are notified and can read it.

Organization

Review manager and employee daily reports by date and department — professional tabbed workspace.

8.4 HR reporting line

- When Admin creates HR: Role = HR (reports to admin), Reports to (admin) is required.
- HR leave and HR daily reports go to Admin for review.
- Set Work location so HR can use Office auto attendance, Remote, or Hybrid.

HR keeps existing company tools (history, shifts, rewards) and gains My day attendance + My report like employees/managers.

9. Manager dashboard — how to use it

Eyebrow: Manager console. Managers lead a department team and also complete their own KPIs and attendance.

9.1 Menus

My KPIs

Your own assigned tasks and weightage scoreboard.

Assign Task

Create/assign KPIs to people in your department. Review team completions.

People

Team ranking; open a person for scoreboard details.

Attendance

Approvals (leave) · My day (auto + manual check-in) · Team · Shifts · History.

Rewards

Approve / Delivered / Reject team gift requests. Redeem your own gifts.

Daily report

Submit your daily work log for admin review.

Settings

Password, Account security, Delete my account.

9.2 Typical daily flow

Step 1: Open Attendance !' My day. With automatic check-in enabled on the installation, during the window when you are on saved office Wi-Fi or inside the office radius.

Step 2: Work your My KPIs; Mark Complete when done.

Step 3: Assign Task — give new work to the team with weightage and due dates.

Step 4: Approvals — approve or reject employee leave.

Step 5: Rewards — arrange pending gift requests.

Step 6: Daily report — write what you accomplished today.

Step 7: Clock out when you leave early if needed; open sessions close at shift end.

Managers cannot

- Create company users, departments, or branding.
- See other companies or unrelated departments.

10. Employee dashboard — how to use it

Eyebrow: Employee. You only see your own work, attendance, and rewards.

10.1 Menus

My KPIs

Open and History. Scoreboard shows Left to use, Earned, Used, Banked. Open a task to start it, then Mark Complete.

Attendance

One-time Automatic check-in setup on Android, iOS, Windows, or Linux installed app (not a normal browser). Window: 1 hour before shift start until shift end. Wi-Fi then GPS radius. Manual Clock in/out, leave, and history still available.

Rewards

Redeem company gifts / catalog with weightage. Track Pending · Approved · Delivered · Rejected.

Daily report

What did you accomplish today? (20–8000 characters). Submit or Update.

Settings

Change password, backup codes, recovery email, Delete my account.

10.2 Typical daily flow

Step 1: Sign in on the installed app !' complete Enable automatic check-in and pe

Step 2: During your window, arrive on office Wi-Fi or inside the geofence — auto check-in; or tap Clock in.

Step 3: My KPIs !' open tasks, complete work, Mark Complete.

Step 4: Daily report !' write today's summary !' Submit.

Step 5: Clock out if leaving early. Request leave from Attendance when needed.

Step 6: Rewards !' redeem when you have enough Current or Banked weightage.

Opening a KPI starts it. Only receiving the assignment email does not start the task.

11. How to mark attendance (auto & manual)

Attendance uses your Work location (Office / Remote / Hybrid), your assigned shift, and (for Office) assigned office location(s) plus any saved office Wi-Fi networks. Times use Asia/Karachi.

11.1 Who marks attendance

Role	Where
Employee	Attendance !' Mark attendance
Manager	Attendance !' My day
HR	Attendance !' My day
Admin	Does not self-clock like staff; reviews Leave, Remote, Shifts, History

11.2 Automatic check-in (critical rules)

- Window: from 1 hour before shift start until shift end — not one hour after end.
- Policy wifi_then_radius: if connected to any saved office Wi-Fi for an assigned location (SSID or BSSID; multiple networks per office) !' check in without GPS.
- Otherwise GPS must be inside the assigned office radius. Public or unsaved Wi-Fi never counts.
- Supported on Android phone, iOS, Windows, and Linux — only after Enable automatic check-in in the installed app (not a normal browser).
- Desktop must be the real Scorr Desktop binary (title Scorr Desktop x.y.z), not Chrome “Install app” / PWA.
- After manual Clock Out, auto re-check-in waits about 30 seconds (Android parity) before Wi-Fi/GPS can check you in again.
- Permissions: Location Always (phones), notifications, Android battery unrestricted; desktop tray / start at login.
- Manual Clock in / Clock out remain available in the same window. Clock out can be from any place before shift end; open sessions close at shift end.

11.3 Setup wizard (phones & desktop)

Step 1: Admin assigns you an office zone (with Wi-Fi networks if used), a shift, and company automatic attendance must be ON.

Step 2: On Android, iOS, Windows, or Linux app: Automatic attendance / Enable automatic check-in — follow the wizard (disclosure, account check, Location Always, notifications, battery tips on Android, register device).

Step 3: Stay enrolled; background pings run only inside the attendance window — not continuous surveillance.

Step 4: Web browsers show download/setup instructions instead of Enable.

11.4 Remote

- You do not use GPS/Wi-Fi auto check-in. Your supervisor (manager or admin) marks Present or Absent.
- That record is saved in your attendance history.

11.5 Hybrid

- Office days: auto check-in/out rules above (manual buttons still available).
- Work-from-home days: mark Present / Absent on My day, or your supervisor marks you.

11.6 Leave

- Request leave: Annual / Sick / Other · From / To · reason !' Submit.
- Employee leave !' manager (or admin) approves.
- Manager and HR leave !' Admin approves.

11.7 History & downloads

- Browse This month / Month by month / Full year.
- Admin/HR History: pick department (or Human Resources for HR staff) !' per

12. How to assign tasks (Admin & Manager)

Assign Task is how work becomes measurable KPIs with weightage. Admins can assign across the company; managers assign within their department.

12.1 Concepts

Term	Meaning
Weight / Weightage	Task importance 1–100%. Sum of open tasks per person cannot exceed 100%.
Template (KPI's)	Reusable task definition (category, description, late rules).
Assign Task	Give a template (or task) to a person with start/due dates and weight.
Achieved	On approve: 0 up to the task weight (what they earned).
Periods	Overall · Month · Year views on scoreboards.

12.2 Admin — assign a task

Step 1: Open Assign Task in the Admin console.

Step 2: Optional: KPI's tab — create a template (category, weight guidance, description, grace/late rules).

Step 3: Assign Task — choose department !' person !' task/template.

Step 4: Set Weight (%), Start date, Due date, optional note. Check the Weight in

Step 5: Tap Assign KPI. The person gets in-app + email notification.

Step 6: When they Mark Complete, open Review — set Weightage to award !' Appr

12.3 Manager — assign a task

Step 1: Open Assign Task in the Manager console.

Step 2: Choose someone in your department.

Step 3: Set weight and dates !' Assign.

Step 4: You (and the reporting manager if applicable) get completion alerts to review.

12.4 Filters on Assigned Task

- Current | Review | Completed.
- Cards show Weight, Start, Due, Progress, Health, Achieved.
- Actions: Pause / Resume · Edit · Remove (incomplete only where allowed).

You cannot assign if the person already has 100% open weightage. Finish or remove open tasks first, or lower the new weight.

13. KPI completion & review

13.1 Employee / assignee

Step 1: My KPIs !' Open a task (status becomes In progress).

Step 2: Do the work before the due date.

Step 3: Mark Complete !' status pending_review.

Step 4: Wait for Approve & award. Weightage may reveal on the dashboard on the last day of the month.

13.2 Admin / Manager review

Step 1: Open Assign Task !' Review filter (or notification deep link).

Step 2: Enter Weightage to award (0 to max task weight).

Step 3: Approve & award — or Send back with a note.

Performance bands (typical)

- Outstanding "e 95% · Excellent 90–94 · Good 80–89 · Needs Improvement 70

Awarded weightage feeds Current / Used / Banked for gifts. Unused closed-month leftovers can move to Banked (never expires).

14. Rewards & gifts

Rewards use monthly weightage (0–100%), not a separate points wallet.

Label	Meaning
Earned	From finished/approved tasks this month.
Current / Left to use	Spendable now.
Used	Spent on gifts this month.
Banked / Saved for later	Leftover from closed months — never expires.

14.1 Redeem

- Employee or Manager ! Rewards ! choose company gift or catalog item ! Redeem
- Confirm cost in % weightage on screen.

14.2 Approve

- Manager or Admin ! Rewards ! Redemptions / Gifts to arrange.
- Approve · Delivered · Reject (reject returns weightage).
- Examples: movie tickets (streak), dinner voucher (outstanding month), surprise gift (elite streak), catalog items at listed %.

15. Daily work reports

15.1 Who submits

- Employees, Managers, and HR submit their own daily report.
- Company admins receive notifications and review submissions.
- Length: minimum 20 characters, maximum 8000.

15.2 How to submit (Employee / Manager / HR)

Step 1: Open Daily report (or Daily Reports !' My report for HR).

Step 2: Pick the date (today or up to 7 days back).

Step 3: Write a clear summary of projects and outcomes.

Step 4: Submit today's report (or Update if already saved).

15.3 How Admin reviews

Step 1: Open Daily Reports.

Step 2: Select a date on the calendar.

Step 3: Filter department and role (All / Managers / Employees / HR).

Step 4: Open cards to read content; see Submitted vs Not submitted counts.

15.4 How HR uses Daily Reports

- My report — send your log to admin.
- Organization — review manager and employee reports company-wide.

16. Office locations, Wi-Fi & live tracking

16.1 Office & Attendance (Admin / HR)

Step 1: Office & Attendance !' create office: name, address, map pin (or current l

Step 2: Add office Wi-Fi networks (label, SSID, BSSID). Multiple networks per office are supported. Use current Wi-Fi to fill SSID/BSSID when on site.

Step 3: Assign people — individual, or assign to all employees/managers/HR.

Step 4: Automatic attendance: company toggles, enrolled devices table, not enrolled yet (Send reminder), flagged attendance.

16.2 Live Tracking

- Today's board for GPS staff: At site / Away / Offline / No site.
- Refreshes about every 2 minutes for the live board.
- Phone and desktop apps use Wi-Fi + geofence checks inside the attendance window only — not continuous surveillance.
- Managers see their team scope; Admin/HR see the organization. Outdated app versions are marked on enrolled devices.

Location and Wi-Fi signals are company attendance data — not sold, never shown to other companies.

17. Analytics, exports & notifications

17.1 Analytics

- Admin/HR: Individual Performance & Activity Analytics — trends and attainment.

17.2 Export

- Export! Monthly or Quarterly! Excel, PDF, or CSV.

17.3 Notifications

- Bell icon: unread alerts. Tap to deep-link into tasks, leave, gifts, or daily reports.
- Email subjects include KPI assigned/completed, shift changes, login details, and password/MFA recovery.

18. Auto updates

18.1 Web / Electron UI

- Android, iOS (Capacitor), and desktop Electron load <https://scorr.walfia.ai/?app=1> for most UI.
- Clients poll `/build-meta.json` and hard-refresh when `webBuildId` advances — silent, no “Updating...” banner.

18.2 Desktop binary (NSIS / ApplImage)

- electron-updater checks on launch and around local 5 AM; Check for updates downloads/installs in the background.
- Prefer ApplImage on Linux for silent auto-update. `.deb` shows a download banner — install the new package manually or switch to ApplImage.
- Installer packages are large and hosted on GitHub Releases; updater feeds under `/downloads/desktop/` on the site.

18.3 Android

- In-app updater checks `version.json`; background download then OS Install prompt when `versionCode` advances (cannot be fully silent).

18.4 iOS

- Home Screen / PWA updates with the website hard refresh.
- Native IPA: version messaging via `version.json`; App Store / TestFlight when published.

19. Security & account deletion

19.1 Safety basics

- Passwords hashed by Supabase Auth; failed logins rate-limited.
- Sessions last 1 hour absolute from sign-in on every client, then sign out.
- MFA required for production accounts; trusted devices default 7 days — Admin can set up to 30 days or Always ask for staff vs admin/HR.
 - Backup codes, email recovery, and Admin ! People ! Reset authenticator.
- Multi-tenant RLS; HTTPS; auto-attendance device tokens in Keystore / Keychain / desktop safeStorage.
- Every record is company-scoped. Company signup needs email OTP.

19.2 Device permissions

Permission	Why
Internet	Sign-in, KPIs, attendance, mail.
Location (Always)	Automatic office check-in in the shift window.
Notifications	Check-out alerts and reminders.
Battery unrestricted (Android)	Keeps background attendance reliable.
Tray / start at login (desktop)	Keeps desktop auto attendance available.

19.3 Delete my account

Help page: <https://scorr.walfia.ai/delete-account>

Step 1: Settings ! Account security ! Delete my account.

Step 2: Type DELETE and enter your password ! Confirm.

Company owners with other members must transfer ownership or delete the whole company first. Email info@walfia.ai for help (within 30 days).

20. Plans, trial & demo

Plan	What you get
Starter	3-Day Trial at \$0, then about \$12/user/mo · up to 25 employees.
Professional	About \$18/user/mo · unlimited seats · GPS/shifts/analytics · Most Popular.
Enterprise	Custom — Contact Sales.

20.1 Demo sandbox (?demo=1)

Role	Login
Admin	admin@walfia.ai / admin123
Manager	manager@walfia.ai / manager123
Employee	employee@walfia.ai / employee123

- Demo skips MFA and does not affect real companies. Demo admin cannot create production users.

21. Troubleshooting & support

Problem	What to try
Cannot download Windows/Linux	Use https://scorr.walfia.ai/#download-app . Packages open from the official GitHub Release (desktop-v1.3.44 or /latest).
Windows Setup blocked	SmartScreen! More info! Run anyway only if you downloaded from official Release.
Windows blank screen after login	Use current Scorr Desktop 1.3.44+ (forces correct Content-Type for CSS/JS). Reinstall from GitHub Release if an old build.
Chrome "Install app" / PWA	Not sufficient for desktop auto attendance. Install Scorr-Setup.exe / ApplImage / .deb so the title shows Scorr Desktop x.y.z.
Linux .deb won't install	cd ~/Downloads then: sudo apt install ./Scorr.deb (fix broken deps if apt asks). Prefer ApplImage for silent updates.
Cannot download APK	Use https://scorr.walfia.ai/#download-app ! Download Android App
APK won't install	Allow install from browser/Files; uninstall old debug build only if signature conflicts, then reinstall.
iPhone install fails	Use Safari! Share! Add to Home Screen (not Chrome).
Awaiting approval	Wait for Walfia to approve at /platform; email info@walfia.ai if delayed.
Stuck on MFA	Backup code, email recovery, or Admin! People! Reset authentic
Asked for MFA every time	Trust expired/revoked, Always ask policy, or Sign out & forget this device was used. Admin can raise trust up to 30 days.
Wrong dashboard	Ask Admin to check your role on People.
Cannot assign KPI	Department + person required; open weightage "d 100%.
GPS / auto attendance fails	Installed app 1.3.44+; Location Always; assigned office + saved Wi-Fi and/or radius; company auto attendance ON; finish Enable automatic check-in. Window ends at shift end (not +1h). After manual Clock Out wait ~30s before auto re-check-in.
Update available	Desktop NSIS/ApplImage: Check for updates (background). .deb: download banner. Android: Install sheet. Web: silent hard refresh via build-meta.
HR under wrong group	History shows Human Resources for HR; not Unassigned.
Daily report not visible	Admin: Daily Reports! pick date. HR: Organization tab.

Need help?

- Website: <https://scorr.walfia.ai>
- Register: Home! Register Company
- Download apps: <https://scorr.walfia.ai/#download-app>
- Desktop release: <https://github.com/usmanHassanzai/HR/releases/tag/desktop-v1.3.44>
- This guide: <https://scorr.walfia.ai/downloads/Scorr-Client-Feature-Guide.pdf>
- Delete account help: <https://scorr.walfia.ai/delete-account>
- Support: info@walfia.ai

22. Quick reference

Item	Value
Live URL	<code>https://scorr.walfia.ai</code>
Windows install	Scorr-Setup.exe from GitHub Releases (desktop-v1.3.44+)
Linux install	Scorr.AppImage (prefer) or Scorr.deb
Android download	<code>/downloads/scorr.apk</code> or <code>#download-app</code>
iOS install	<code>Safari !' Add to Home Screen (?app=1); App Store when available</code>
Desktop app ID	<code>ai.walfia.scorr.desktop</code>
Mobile app ID	<code>ai.walfia.scorr</code>
Company trial after approval	3 days
Password minimum	6 characters
Backup codes	10 single-use
Open KPI weightage	<code>"d 100% per person</code>
Daily report length	20–8000 characters
Auto check-in window	<code>1 hour before shift start !' shift end</code>
Check-in policy	<code>wifi_then_radius</code> (any saved SSID/BSSID, else GPS radius)
After manual Clock Out	~30 seconds before auto re-check-in
Session lifetime	1 hour absolute from sign-in
Trusted device	Default 7 days; Admin up to 30 days or Always ask
App / desktop version	1.3.44+
Geofence default	~150 m
Large packages hosted on	GitHub Releases (not Vercel binary hosting)

Thank you for using Scorr — KPIs, automatic attendance, daily reports, and rewards in one secure company workspace on web, Windows, Linux, Android, and iPhone.

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